

FAQ

1. Can I Buy Direct?

Devair sells mainly through authorized distributors, but some of our products such as our PitBoss line are also available through direct sales either over the phone, or on the internet. As well, if we do not have a distributor in your area, we would be very able to handle your request directly.

2. Are you related to DeVilbiss Air Power? Do you manufacture smaller consumer compressors like the ones at Costco or Home Depot?

No we are not related to DeVilbiss Air Power. Although we were at one time part of the same corporation, we have always primarily manufactured products for industrial and commercial customers and we have been separate, unrelated companies since 1990. We realize that this history, and the similarity in company names causes considerable confusion. Unfortunately we do not manufacture the products that DeVilbiss Air Power sells, we do not carry service parts and we can not help with service or warranty issues. Our best advice is to contact the company who you bought the air compressor from to help you with your problem or at least give you the correct manufacturer to contact.

3 How can I become a distributor?

Click on the contact button and give us your name, your company name, address and phone number. A little information about the size of your company and the type of markets you serve would also be helpful.

4. Where is/Who is my local distributor.

If you do not know your local Devair distributor please contact us either by email – contact@devair.ca or by phone (Canada) 1-800-668-8558 or (US) 1-800-552-7954 and we would be happy to give you the name of your local distributor or even contact them for you.

5. Do You Still have parts for Older Pumps?

Yes, we carry service parts and maintenance kits for the following Models: 120, 220, 123, 223, 236, 240, 247, 44633, 44642, 44643, 432, 440, 445, and 447.

6. Where are your products Manufactured?

At one time, DeVilbiss industrial compressors were manufactured in Toledo Ohio and the west coast of California. In the mid 1940's, DeVilbiss opened up a compressor manufacturing facility in Windsor Ontario Canada (across the border from Detroit). This plant was relocated to Barrie, Ontario in 1953. This facility still houses the manufacturing and head office operations of Devair today with sales and distribution across North America and overseas.

7. What is your normal delivery time on a compressor unit?

Normally, we can ship any standard model within 7 business days. Large orders or special products generally take longer. For specific delivery information contact the factory. www.sales@devair.ca

8. Is this DeVilbiss?

Devair, Inc, is a separate corporation manufacturing high quality reliable air compressor products for automotive, industrial and commercial applications. Devair was created from the majority of the assets and people involved in the commercial air compressor manufacturing division of DeVilbiss in North America. We continue to manufacture and support the (previous) DeVilbiss' commercial air compressor products and customers. The average Devair employee has approximately 20 years of experience in the air compressor business.